

भारतीय राष्ट्रीय महासागर सूचना सेवा केंद्र  
पृथ्वी विज्ञान मंत्रालय, भारत सरकार  
“ओशियन वैली”, प्रगति नगर (बी. ओ.), निज़ामपेट (एस. ओ.), हैदराबाद - 500 090  
दूरभाष सं. 040-2388 6002 / 23886074 फैक्स : 040-2389 2910 / 2389 5001  
INDIAN NATIONAL CENTRE FOR OCEAN INFORMATION SERVICES  
Ministry of Earth Sciences, Government of India  
"Ocean Valley", Pragathi Nagar (BO), Nizampet (SO), Hyderabad - 500 090  
Phone No.040-2388 6002/23886074 Fax: 040-2389 2910/2389 5001

इंकोइस: क्रय: 58/2025  
Ref. INCOIS: PUR: 58/2025

दिनांक: 15.12.2025  
Date: 15.12.2025

**सरकारी ई बाज़ार द्वारा निविदा सूचना आमंत्रण**  
**Notice Inviting Tender through Government E Market Place (GeM)**

भारतीय राष्ट्रीय महासागर सूचना सेवा केंद्र, हैदराबाद भारत सरकार के पृथ्वी विज्ञान मंत्रालय के अंतर्गत एक स्वायत्त निकाय है।  
Indian National Centre for Ocean Information Services (INCOIS), Hyderabad is an autonomous body under Ministry of Earth Sciences, Government of India.

निम्न विवरणों के लिए पंजीकृत विक्रेताओं से निविदाओं/बोलियों को आमंत्रित किया जाता है। जीईएम की एक अधिप्राप्ति होने के नाते बोलियों को केवल सरकारी ई बाज़ार (जीईएम) <http://gem.gov.in/> द्वारा ऑनलाइन से ही जमा किया जाए। एनआईटी का संक्षिप्त विवरण नीचे दिया जा रहा है।

Tenders/Bids are invited from registered vendors of GeM for the following items. Being a GeM procurement, the bids has to be submitted online through **Government E- Market Place (GeM)** <http://gem.gov.in/> only. The brief details of NIT are appended below.

कार्य का नाम Name of the Work	बोली संदर्भ सं. Bid Reference No.	बोली संख्या एवं दि नांक Bid Number and Date	बोली समाप्ति की तारीख और समय Bid end date and Time
CAMC for Radar Tide Guage Stations 36 Nos. (Main Land - 27 & Island - 09) along Indian Coast Line including A&N and Lakshadweep Islands for a period of 02 years  भारतीय तट रेखा के साथ A&N और लक्षद्वीप द्वीपों सहित 36 रडार टाइड गेज स्टेशनों (मुख्य भूमि - 27 और द्वीप - 09) के लिए 02 साल की अवधि के लिए CAMC।	इंकोइस: क्रय: 58/2025 INCOIS: PUR: 58/2025	जीईएम/2025/बी/70 04436 दिनांक: 15.12.2025  GEM/2025/B/7004436 dated 15.12.2025	05.01.2025 18:00

जीईएम की एक अधिप्राप्ति होने के नाते बोलियों को केवल जीईएम पोर्टल अर्थात बोली/आरए के खाने के अंतर्गत <http://gem.gov.in/> द्वारा ऑनलाइन से ही जमा किया जाए। किसी भी प्रकार की सहायता के लिए कृपया जीईएम पोर्टल की हेल्प लाइन से संपर्क करें। निम्न अधिकारियों से भी संपर्क किया जा सकता है: श्री वी सुब्रह्मण्यम (ईमेल: [manyam@incois.gov.in](mailto:manyam@incois.gov.in); दूरभाष सं. 040 2388 6022)/ श्री दसारी प्रसाद (ईमेल: [dasariprasad@incois.gov.in](mailto:dasariprasad@incois.gov.in) दूरभाष सं 040-2388 6082)

Being a GeM procurement, the bid has to be submitted online through the GeM portal i.e., <http://gem.gov.in> under the Bids/RAs column. For any assistance, please contact help line of GeM portal. The following officials may also be contacted: Mr. V. Subrahmanyam (email: [manyam@incois.gov.in](mailto:manyam@incois.gov.in); Phone No. 040 2388 6022)/Mr. Dasari Prasad (email: [dasariprasad@incois.gov.in](mailto:dasariprasad@incois.gov.in) Phone No. 040-2388 6082).



(V. Subrahmanyam)  
(प्रशासनिक अधिकारी (क्रय)/ Administrative Officer (Purchase)  
निविदा आमंत्रण प्राधिकारी, इंकोइस/  
Tender Inviting Authority, INCOIS

नोडल अधिकारी / Nodal Officer

एनआईटी / NIT GEM/2025/B/7004436

ई-क्रय / e-Procurement dt 15.12.2025

## बिड दस्तावेज़ / Bid Document

बिड विवरण / Bid Details	
बिड बंद होने की तारीख/समय / Bid End Date/Time	05-01-2026 18:00:00
बिड खुलने की तारीख/समय / Bid Opening Date/Time	05-01-2026 18:30:00
बिड पेशकश वैधता (बंद होने की तारीख से) / Bid Offer Validity (From End Date)	90 (Days)
मंत्रालय/राज्य का नाम / Ministry/State Name	Ministry Of Earth Sciences
विभाग का नाम / Department Name	Department Of Earth Sciences
संगठन का नाम / Organisation Name	Earth Sciences Secretariate
कार्यालय का नाम / Office Name	Indian National Centre For Ocean Information Servi
वस्तु श्रेणी / Item Category	Customized AMC/CMC for Pre-owned Products - CAMC for Radar Tide Guage Stations 36 Nos Main Land - 27 & Island - 09 along Indian Coast Line including A&N and Lakshadweep Islands for a period of 02 years; CAMC for Radar Tide Guage Stations 36 Nos Main ..
अनुबंध अवधि / Contract Period	2 Year(s)
बिडर का न्यूनतम औसत वार्षिक टर्नओवर (3 वर्षों का) / Minimum Average Annual Turnover of the bidder (For 3 Years)	62 Lakh (s)
उन्हीं/समान सेवा के लिए अपेक्षित विगत अनुभव के वर्ष / Years of Past Experience Required for same/similar service	3 Year (s)
इसी तरह की सेवाओं का पिछला आवश्यक अनुभव है / Past Experience of Similar Services required	Yes
टर्नओवर के लिए एमएसई को छूट प्राप्त है / MSE Relaxation for Turnover	Yes   Complete
टर्नओवर के लिए स्टार्टअप को छूट प्राप्त है / Startup Relaxation for Turnover	Yes   Complete
विक्रेता से मांगे गए दस्तावेज़ / Document required from seller	Experience Criteria, Bidder Turnover, Certificate (Requested in ATC), Additional Doc 1 (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer

बिड विवरण/Bid Details	
क्या आप निविदाकारों द्वारा अपलोड किए गए दस्तावेजों को निविदा में भाग लेने वाले सभी निविदाकारों को दिखाना चाहते हैं? संदर्भ में न/Do you want to show documents uploaded by bidders to all bidders participated in bid?	Yes (Documents submitted as part of a clarification or representation during the tender/bid process will also be displayed to other participated bidders after log in)
बिड लगाने की समय सीमा स्वतः नहीं बढ़ने के लिए आवश्यक बिड की संख्या। / Minimum number of bids required to disable automatic bid extension	1
दिनों की संख्या, जिनके लिए बिड लगाने की समय-सीमा बढ़ाई जाएगी। / Number of days for which Bid would be auto-extended	7
ऑटो एक्सटेंशन अधिकतम कितनी बार किया जाना है। / Number of Auto Extension count	1
बिड से रियर्स नीलागी सक्रिय किया/Bid to RA enabled	No
बिड का प्रकार/Type of Bid	Two Packet Bid
तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय /Time allowed for Technical Clarifications during technical evaluation	11 Days
अनुमानित बिड मूल्य /Estimated Bid Value	12490008
मूल्यांकन पद्धति/Evaluation Method	Total value wise evaluation
मूल्य दर्शाने वाला वित्तीय दस्तावेज ब्रेकअप आवश्यक है / Financial Document Indicating Price Breakup Required	Yes
मध्यस्थता खंड/Arbitration Clause	No
सुलह खंड/Mediation Clause	No

#### ईएमडी विवरण/EMD Detail

एडवाइजरी बैंक/Advisory Bank	State Bank of India
ईएमडी राशि/EMD Amount	250000

#### ईपीबीजी विवरण /ePBG Detail

एडवाइजरी बैंक/Advisory Bank	State Bank of India
ईपीबीजी प्रतिशत (%) /ePBG Percentage(%)	5.00
ईपीबीजी की आवश्यक अवधि (माह) /Duration of ePBG required (Months).	27

(a). जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित कैटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज प्रस्तुत करने हैं। एमएसई कैटेगरी के अंतर्गत केवल वस्तुओं के लिए विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गया है। EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy.

(b). ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए। / EMD & Performance security should be in favour of Beneficiary, wherever it is applicable.

**लाभार्थी /Beneficiary :**

Director INCOIS

Payable at Hyderabad Indian National Centre for Ocean Information Services, Ministry of Earth Sciences, Govt of India Pragathi Nagar Hyderabad 500090  
(Director Incois)

बोली विभाजन लागू नहीं किया गया/ Bid splitting not applied.

**एमआईआई अनुपालन/MII Compliance**

एमआईआई अनुपालन/MII Compliance	Yes
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**एमएसई खरीद वरीयता/MSE Purchase Preference**

एमएसई खरीद वरीयता/MSE Purchase Preference	Yes
सूक्ष्म और लघु उद्यम मूल उपकरण निर्माताओं को खरीद में प्राथमिकता, यदि उनका मूल्य $L1+X\%$ तक की सीमा में हो / Purchase Preference to MSE OEMs available upto price within $L1+X\%$	15
सूक्ष्म और लघु उद्यम को खरीद में प्राथमिकता के लिए बिड की मात्रा का अधिकतम प्रतिशत / Maximum Percentage of Bid quantity for MSE purchase preference	100

1. If the bidder is a Micro or Small Enterprise (MSE) as per latest orders issued by Ministry of MSME, the bidder shall be relaxed from the eligibility criteria of "Bidder Turnover" as defined above subject to meeting of quality and technical specifications. If the bidder itself is MSE OEM of the offered products, it would be relaxed from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. The bidder seeking Relaxation from Turnover, shall upload the supporting documents to prove his eligibility for Relaxation.
2. If the bidder is a DPIIT registered Startup, the bidder shall be relaxed from the the eligibility criteria of "Bidder Turnover" as defined above subject to their meeting of quality and technical specifications. If the bidder is DPIIT Registered OEM of the offered products, it would be relaxed from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. The bidder seeking Relaxation from Turnover shall upload the supporting documents to prove his eligibility for Relaxation.
3. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
4. Years of Past Experience required: The bidder must have experience for number of years as indicated above in bid document (ending month of March prior to the bid opening) of providing similar type of services to any Central / State Govt Organization / PSU. Copies of relevant contracts / orders to be uploaded along with bid in

support of having provided services during each of the Financial year.

5. Purchase preference to Micro and Small Enterprises (MSEs): Purchase preference will be given to MSEs as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail the Purchase preference for services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered service. If L-1 is not an MSE and MSE Service Provider (s) has/have quoted price within L-1+ 15% of margin of purchase preference /price band as defined in the relevant policy, then 100% order quantity will be awarded to such MSE bidder subject to acceptance of L1 bid price. The buyers are advised to refer to the QM No.1 4 2021 PPD dated 18.05.2023 for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. Benefits of MSE will be allowed only if the credentials of the service provider are validated on-line in GeM profile as well as validated and approved by the Buyer after evaluation of submitted documents.

6. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.

7. Past Experience of Similar Services: The bidder must have successfully executed/completed similar Services over the last three years i.e. the current financial year and the last three financial years(ending month of March prior to the bid opening): -

1. Three similar completed services costing not less than the amount equal to 40% (forty percent) of the estimated cost; or
2. Two similar completed services costing not less than the amount equal to 50% (fifty percent) of the estimated cost; or
3. One similar completed service costing not less than the amount equal to 80% (eighty percent) of the estimated cost.

एक्सेल में अपलोड किए जाने की आवश्यकता /Excel Upload Required :

PRICEBID - 1765796398.xlsx

अतिरिक्त योग्यता /आवश्यक डेटा/Additional Qualification/Data Required

Please provide list of spares/parts/replacement for AMC services 1765796406.pdf

Scope of Work: 1765796410.pdf

Special Terms and Conditions/Penalty/Payment Terms pertaining to the Bid/Contract: 1765796414.pdf

Product/Equipment Details: 1765796421.pdf

Financial Breakup Required: 1765796426.pdf

**Customized AMC/CMC For Pre-owned Products - CAMC For Radar Tide Guage Stations 36 Nos Main Land - 27 & Island - 09 Along Indian Coast Line Including A&N And Lakshadweep Islands For A Period Of 02 Years; CAMC For Radar Tide Guage Stations 36 Nos Main .. ( 1 )**

तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values
कोर / Core	
Product category	CAMC for Radar Tide Guage Stations 36 Nos Main Land - 27 & Island - 09 along Indian Coast Line including A&N and Lakshadweep Islands for a period of 02 years
Product Brand	CAMC for Radar Tide Guage Stations 36 Nos Main Land - 27 & Island - 09 along Indian Coast Line including A&N and Lakshadweep Islands for a period of 02 years

विवरण/ Specification	मूल्य/ Values
Type of service	Comprehensive Maintenance Contract (CMC)
Preventive Maintenance Frequency	Every Six Months
Manpower Required	Yes
एडऑन /Addon(s)	

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No
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अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

प्रेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity

क्र.सं./S.N o.	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Quantity of product/ equipment	अतिरिक्त आवश्यकता /Additional Requirement
1	Reddipalli Velangini Girdhar	500090, Indian National Centre for Ocean Information Services (INCOIS), Ministry of Earth Sciences, Government of India, Ocean valley, Pragathi Nagar BO, Nizampet SO, Hyderabad - 50090 INDIA	1	<ul style="list-style-type: none"> <li>Number of months within the contract period for which service is required : 24</li> </ul>

क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें/Buyer Added Bid Specific Terms and Conditions

**1. Generic**

OPTION CLAUSE: The buyer can increase or decrease the contract quantity or contract duration up to 25 percent at the time of issue of the contract. However, once the contract is issued, contract quantity or contract duration can only be increased up to 25 percent. Bidders are bound to accept the revised quantity or duration

**2. Service & Support**

Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.

**3. Service & Support**

Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free

Telephone No. for Service Support.

#### 4. Certificates

Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.

#### 5. Buyer Added Bid Specific ATC

Buyer Added text based ATC clauses

**CAMC for Radar Tide Gauge Stations 36 Nos. (Main Land - 27 & Island - 09) along Indian Coast Line including A&N and Lakshadweep Islands for a period of 02 years**

**Payment terms:** The Payment will be released on half yearly basis (upon completion of 06 months services on prorata basis) against submission of the original Ink signed invoice along with below following documents.

- a. a) Preventive maintenance service report duly signed by Port authorities/in charge.
- b. b) Offline data from Data logger of the station during the period.
- c. c) Tax payment copies as applicable.
- d. d) Proof of back-to-back support from OEM's (where-ever applicable.)
- e. e) Tide gauge benchmark certification

**Net payment will be released after statutory deductions. No advance payment will be allowed and no other payment terms will be considered.**

#### Service clause:

- I. The bidder shall do preventive maintenance by visiting the site for at least once in every 6 months.
- II. In case of any problem in the Data logger/sensor/solar panel/Transmitter systems/Tide Gauge tower/ solar charge controller systems, the problem has to be rectified within 7 days in case of stations at mainland and within 14 days in case of stations in Andaman & Nicobar Islands & Lakshadweep Islands.
- III. In the preventive maintenance period, the bidder has to take the stored data through the internal flash memory of the data logger and send it to INCOIS through ftp.  
  
Service quality: Offline data availability should be more than 90% for all mainland stations and more than 85% for Island stations over the span of six months. Daily real time data should be at least 95% for all mainland and at least 90% for island locations.
  - I. If uptime for a device falls below 90% for mainland and 85% for island locations during maintenance period (daily), the meterage charge to bidder shall be reduced by 15% corresponding to maintenance charge of that specific site.
  - II. If uptime for a device falls within the 80-89% for mainland and 80-84% for island locations over maintenance period (daily) the meterage charge to the bidder shall be reduced by 30% corresponding to annual maintenance charge of that specific site.
  - III. If uptime for a device falls below 80% for maintenance period (daily), the bidder will not get any payment towards maintenance charge for that specific site.

The Firm should provide the details of preventive maintenance and repair phenomena for the entire system, after the system is operational.

The bidder has to comply for the following service level Features.

- Tide station network Performance report per site basis.
- Up-Time Commitment of 90% (daily) for mainland and 85% (daily) for Island remote location.
- Preventive maintenance of the field locations (Island & Mainland) once in 6 months.
- QoS implementation and review.

**1. Other Important Conditions:**

- Tide gauge data availability of ( 90% ) or more is maintained over as ix months period.
- Diagnose & maintenance of all hardware & software including supply & replace of spares/modules, interconnecting cables and associated hardware supplied & installed by the vendor only.
- Availability of necessary spares all the time for smooth maintenance of the network.

**2. Penalty Clause:** In case bidder, is not able to meet uptime, then will be liable for the penalties to the following extent.

Type	Percentage	Penalty
Inland	Below 90%	15%
	89-80%	30%
	<79%	100%
Island	Below 85%	15%
	84-80%	30%
	<79%	100%

1. During the CAMC period the bidder, is expected to maintain the services mentioned at features, failing which the penalties will be charged by INCOIS and payments are made after adjusting the penalties for not meeting the service levels.
2. Breach of Service levels consistently on part of the Bidder may lead to invocation of Clause for "Termination for Default"

The formal agreement will be made between INCOIS and qualified bidder covering the above technical and commercial terms and conditions on Rs.200/- non judicial stamp paper within 21 days of acceptance of the order.

**Annual Maintenance and Repair Operations:**

- I. The bidder will deploy competent trained manpower, so that the problems are rectified in short time. The deployed engineers should have at least 2 years experience in the relevant field of handling installation of data loggers/sensors, transmitters, maintenance of data logger systems and knowledge of RF section. It is preferable that the person should have experience in integration and interfacing with satellite transmitters also.



- II. The bidder should provide OEM warranty support (incl. Test reports, calibration certificates etc.) for a period of 2 year from the date of commencement of CAMC.
- III. The bidder is responsible to get the RADAR sensors at existing tide locations calibrated through OEM for every year.
- IV. The bidder shall be responsible for replacing any defective part / parts (consumable / non-consumable) without any extra cost to INCOIS during the CAMC period.
- V. The bidder shall be responsible to provide necessary spare parts upgrades and updates for various firmware/software's released by OEM from time to time without any extra cost to INCOIS during the CAMC period.
- VI. The Firm is requested to provide a plan for support for operational maintenance of the system to be taken up on a yearly basis.

#### 6. Buyer Added Bid Specific ATC

Buyer uploaded ATC document [Click here to view the file.](#)

### अस्वीकरण/Disclaimer

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for attached categories, trials are allowed as per approved procurement policy of the buyer nodal Ministries)
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.
15. Any ATC clause in contravention with GeM GTC Clause 4 (xiii)(h) will be invalid. In case of multiple L1 bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm executed by GeM system.
16. Buyer added ATC Clauses which are in contravention of clauses defined by buyer in system generated bid template as indicated above in the Bid Details section, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by GeM GTC.

17. In a category based bid, adding additional items, through buyer added additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogs or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

**All GeM Sellers/Service Providers shall ensure full compliance with all applicable labour laws, including the provisions, rules, schemes and guidelines under the four Labour Codes i.e. the Code on Wages, 2019; the Industrial Relations Code, 2020; the Occupational Safety, Health and Working Conditions Code, 2020; and the Code on Social Security, 2020 as and when notified and brought into force by the Government of India.**

**For all provisions of the Labour Codes that are pending operationalisation through rules, schemes or notifications, the corresponding provisions of the pre-existing labour enactments (such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972, etc. and relevant State Rules) shall continue to remain applicable.**

**The Seller/ Service Providers shall, therefore, be responsible for ensuring compliance under:**

- All notified and enforceable provisions of the new Labour Codes as mentioned hereinabove; and
- All operative provisions of the erstwhile Labour Laws until their complete substitution.

**All obligations relating to wages, social security, safety, working conditions, industrial relations etc. and any other statutory requirements shall be strictly met by the Seller/ Service Provider. Any non-compliance shall constitute a breach of the contract and shall entitle the Buyer to take appropriate action in accordance with the contract and applicable law.**

This Bid is governed by the सामान्य नियम और शर्तें/General Terms and Conditions, conditions stipulated in Bid and Service Level Agreement specific to this Service as provided in the Marketplace. However in case if any condition specified in सामान्य नियम और शर्तें/General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्यवाई का आधार होगा। [In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---धन्यवाद/Thank You---

इंकाईस: पी यू आर: 58/2025  
INCOIS: PUR: 58/2025

दिनांक: 15.12.2025  
Date: 15.12.2025

**Request of Proposal of "CAMC for Radar Tide Guage Stations 36 Nos. (Main Land - 27 & Island - 09) along Indian Coast Line including A&N and Lakshadweep Islands for a period of 02 years. "**

Dear Sirs,

On behalf of Director, INCOIS tenders are invited in "Two Bid System" (Techno Commercial Bid) from Contractors with appropriate registration having adequate resources and setup and dealing with the maintenance of equipment/ similar material like "Radar Tide Guage Stations ". The offers, in the prescribed format, shall be submitted through online Government e-Marketplace at <http://gem.gov.in>. No tender will be accepted in hard copy, fax, e-mail or any other such means. The intending bidders must be registered with Government E Marketplace

1.	काम का नाम Name of the work	:	CAMC for Radar Tide Guage Stations 36 Nos. (Main Land - 27 & Island - 09) along Indian Coast Line including A&N and Lakshadweep Islands for a period of 02 years
2.	बीआईडी संदर्भ सं. BID Reference No.	:	INCOIS: PUR: 58/2025
3.	बोली प्रस्तुत करना Submission of Bid	:	Please note that the subject tender has to be submitted online via Government E Marketplace at <a href="http://gem.gov.in">http://gem.gov.in</a>
4.	बयाना धन जमा (EMD) Earnest Money Deposit (EMD)	:	Rs.2,50,000/- (Rupees two lakh fifty thousand only) as per clause 8 of the General Terms and Conditions under section 11.
5.	Last date for seeking the clarifications and Bid Extension date	:	On or before 0900Hrs of December 26, 2025
6.	बोली जमा करने की देय तिथि ऑनलाइन Bid submission due date online	:	On or before 1700 Hrs of January 05, 2026
7.	बोली खोलने की तारीख Bid opening date	:	After 1730 Hrs of January 05, 2026
8.	अनुबंध की अवधि Contract period	:	For a period of 02 years, W.e.f date of issue of purchase order
9.	एओसी पर सफल बोलीदाता द्वारा आदेश की स्वीकृति Acceptance of the Order by the successful bidder upon AOC	:	Within 10 days from the date of issue of the PO/Order.

Being a GeM procurement, the bid has to be submitted online through the GeM portal ie., <http://gem.gov.in>. For any assistance, please contact help line of GeM portal. The following officials may also be contacted: Mr. V. Subrahmanyam (email: [manyam@incois.gov.in](mailto:manyam@incois.gov.in); Phone No. 040 23886022)/ Mr. Dasari Prasad (email: [dasariprasad@incois.gov.in](mailto:dasariprasad@incois.gov.in); Phone No. 040-2388 6082)

INCOIS may, at its discretion, extend the deadline for submission of bids by issuing a corrigendum, in which case all rights and obligations of the owner and the bidders previously subject to the original deadline will thereafter be subject to the deadline as extended.

Postal Address	Location Address
Indian National Centre for Ocean Information Services (INCOIS), Ministry of Earth Sciences, Govt. of India, "Ocean Valley", Pragathi Nagar (BO), Nizampet (SO), Hyderabad - 500 090	Indian National Centre for Ocean Information Services (INCOIS), Ministry of Earth Sciences, Govt. of India, "Ocean Valley", Survey No.342/3, Beside ALEAP, Near Pragathi Nagar, Opp. JNTU-Kukatpally, Hyderabad 500 090, Ph.No.040-2388 6000 , Fax No.040-23892910

**Index:**

Sl No.	Description	Page No.
1.	Introduction	02
2.	Scope of Work	02
3.	Technical Specifications	03
4.	Annual Maintainance and Repair Operations	03
5.	Other Important Conditions	04
6.	Penalty Clause	04
7.	RTGS Locations	05
8.	RTGS Equipment List	06
9.	Eligibility Criteria	06
10.	Contents of the Bid	07
11.	General Terms and Conditions	10
12.	Technical Clarifications	12
13.	Bid Securing Declaration form (Annexure)	13

**1. Introduction**

- 1.1 The Indian National Centre for Ocean Information Services (INCOIS), Hyderabad, an autonomous body under Ministry of Earth Sciences (MoES), Govt. of India is engaged in providing ocean information and advisory services. INCOIS deals with the projects related to tsunami early warning system, ocean state forecast, ocean observing systems, ocean modelling, satellite oceanography, coastal geospatial applications, ocean data and information management and web-based services relevant to societal needs.
- 1.2 INCOIS is located at approximately 3km from Pragathi Nagar at Ocean valley, Pragathi Nagar PO, Nizampet SO, Hyderabad - 500090, besides ALEAP in 60 acre premises.
- 1.3 INCOIS is looking for a reputed firm with adequate technical knowledge and financial resources for "CAMC of Radar tide gauge system 21 Numbers (15 main lands and 6 Island) of Tide gauge locations for one year and four months.

**2. Scope of Work:**

1. To facilitate real time communication/data reception to INCOIS using GPRS: Procurement & Installation of SIM cards at respective locations by vendor only and regular data payments to these SIM cards (36 nos.) must be borne by vendor up to CAMC period of 2years.
2. The firm shall do the preventive maintenance (CAMC) of Radar tide gauge systems 36No.s (27main land and 9 Island) of Tide gauge locations by visiting the site for at least once in every 6 months for two years from 10.01.2026 to 11.01.2028.
3. Vendor shall supply offline data off-loaded from the memory card of the Data Recorder to INCOIS every 6 months.
4. Transportation of the equipment during the repair/replacement/maintenance/installation purpose will be at no extra charge to INCOIS.
5. Upgrades to Application Software and Associated Devices: Occurs when an upgrade to an existing device is released; includes operating system upgrades, device upgrades, software upgrades, and manufacturer required updates. The upgrade shall be coordinated with the preventive maintenance service calls or schedule with the Customer to reduce downtime.
6. Equipment replacement: If the device is unrepairable, a replacement for like or greater capacity to be provided for the remaining term of the agreement. Vendor should be available for upgradation of Sensor / Instrument and associated accessories and mentioned in the Annexure-I
9. New Applications or Devices: New applications and versions implemented during the term of this agreement will move into the Vendor support model through the Vendor process. The Vendor shall be responsible for initiating and ensuring completion of the appropriate process. These applications will be incorporated into the inventory of applications supported in Technical Requirements.
10. The bidder should have an OEM authorisation for Data logger and its accessories.

11. The vendor is responsible for all customs documentation related to the import/export of faulty instruments to and from the OEM. The vendor must also bear any customs duties and handle all required import/export documentation. INCOIS will not provide any duty payments or related documents. INCOIS provides historical documents to the vendor and end user documents only once during the entire contract period to the successful bidder.
12. The vendor must physically submit 30% of the spares to INCOIS during the technical evaluation period. INCOIS will issue a separate intimation to the bidders requesting the submission of spare details, including serial numbers and model information. The submitted spares will be verified by INCOIS scientists, along with the corresponding instrument serial numbers. Only vendors whose spares are successfully verified will be qualified for the opening of the financial bids. Failure to produce the required spares as specified will result in technical disqualification.
13. Calibration of Data logger: Factory recalibration every year. During this process, all input terminals, peripheral and communications ports, operating system, and memory areas need to be checked, and the internal battery is replaced. The data logger is verified to ensure all hardware operates within published specifications before it is returned. The certificate is mandatory, and the vendor must provide the certificate. The CAMC payment will not be processed for the respective station in case of non-performance.
14. Tide gauge benchmark validation and corrections: The vendor must carry out every six months the Tide gauge benchmark validation and corrections on each location with reference to the benchmarks points available nearby jetty or ports. The certificate is mandatory and without submissions, the CAMC payment will not be processed for the respective station.

### 3. Technical Specifications:

Under CAMC preventive Maintenance, the maintenance team/resident maintenance engineer will visit each site at least once in 6 months to take up the preventive maintenance activity of all tide gauge systems/equipments to ensure optimum performance of the systems/equipments. During the visit, the maintenance team/engineer will report & co-ordinate with the respective PI Scientist at INCOIS and discuss in detail the operational problem and advise accordingly.

The broad lists of checks to be carried out for preventive maintenance at each site are:

- Checking of the Data logger working condition / Firmware up-gradation if requires
- Calibration/ Offset adjustment of radar level sensor with reference to chart datum value provided by port personals.
- Cleaning of Solar Panel sand checking the iroriginalorientation where solar system is installed.
- Checking the GPRS Modem, INSAT communication transmitters and its associated accessories and antenna connectivity and ensure that real time data transmitted through software to INCOIS.
- Inspection of GPS cable and all other inter connecting cables ,connectors etc .and the irreplacement.
- Thoroughly checking & maintenance the GPRS Software deployed at INCOIS (polling and retrieving the real time data from field locations through GPRS). Install the patches / firmware / upgrades on time to time for smooth functioning of the system.
- Checking of parameters, configuration of the equipment/system and their correction ,if required.
- List of diagnostic check for preventive maintenance includes power system i.e battery conditions fault Analysis and restoration.
- Preparation of maintenance/Log Reports: Detailed site wise report for the checks& tests carried out during each preventive maintenance visit will be submitted to INCOIS.
- Download the offline data from the data logger for each and every site and send to INCOIS.
- Any other activities required for the smooth running of the system.

### 4. Annual Maintenance and Repair Operations:

- I. The bidder will deploy competent trained manpower, so that the problems are rectified in short time. The deployed engineers should have at least 2 years experience in the relevant field of handling installation of data loggers/sensors, transmitters, maintenance of data logger systems and knowledge of RF section. It is preferable that the person should have experience in integration and interfacing with satellite transmitters also.
- II. The bidder should provide OEM warranty support (incl. Test reports, calibration certificates etc.) for a period of 2 year from the date of commencement of CAMC.
- III. The bidder is responsible to get the RADAR sensors at existing tide locations calibrated through OEM for every year.

- IV. The bidder shall be responsible for replacing any defective part / parts (consumable / non-consumable) without any extra cost to INCOIS during the CAMC period.
- V. The bidder shall be responsible to provide necessary spare parts upgrades and updates for various firmware/software's released by OEM from time to time without any extra cost to INCOIS during the CAMC period.
- VI. The Firm is requested to provide a plan for support for operational maintenance of the system to be taken up on a yearly basis.

**Service clause:**

- I. The bidder shall do preventive maintenance by visiting the site for at least once in every 6 months.
- II. In case of any problem in the Data logger/sensor/solar panel/Transmitter systems/Tide Gauge tower/solar charge controller systems, the problem has to be rectified within 7 days in case of stations at mainland and within 14 days in case of stations in Andaman & Nicobar Islands & Lakshadweep Islands.
- III. In the preventive maintenance period, the bidder has to take the stored data through the internal flash memory of the data logger and send it to INCOIS through ftp.

**Service quality:** Offline data availability should be more than 90% for all mainland stations and more than 85% for Island stations over the span of six months. Daily real time data should be at least 95% for all mainland and at least 90% for island locations.

- I. If uptime for a device falls below 90% for mainland and 85% for island locations during maintenance period (daily), the meterage charge to bidder shall be reduced by 15% corresponding to maintenance charge of that specific site.
- II. If uptime for a device falls within the 80-89% for mainland and 80-84% for island locations over maintenance period (daily) the meterage charge to the bidder shall be reduced by 30% corresponding to annual maintenance charge of that specific site.
- III. If uptime for a device falls below 80% for maintenance period (daily), the bidder will not get any payment towards maintenance charge for that specific site.

The Firm should provide the details of preventive maintenance and repair phenomena for the entire system, after the system is operational.

**The bidder has to comply for the following service level Features.**

- Tide station network Performance report per site basis.
- Up-Time Commitment of 90% (daily) for mainland and 85% (daily) for Island remote location.
- Preventive maintenance of the field locations (Island & Mainland) once in 6 months.
- QoS implementation and review.

**5. Other Important Conditions:**

- Tide gauge data availability of ( 90% ) or more is maintained over as ix months period.
- Diagnose & maintenance of all hardware & software including supply & replace of spares/modules, interconnecting cables and associated hardware supplied & installed by the vendor only.
- Availability of necessary spares all the time for smooth maintenance of the network.

**6. Penalty Clause:** In case bidder, is not able to meet uptime, then will be liable for the penalties to the following extent.

Type	Percentage	Penalty
Inland	Below 90%	15%
	89-80%	30%
	<79%	100%
Island	Below 85%	15%
	84-80%	30%
	<79%	100%

1. During the CAMC period the bidder, is expected to maintain the services mentioned at features, failing which the penalties will be charged by INCOIS and payments are made after adjusting the penalties for not meeting the service levels.

2. Breach of Service levels consistently on part of the Bidder may lead to invocation of Clause for "Termination for Default"

The formal agreement will be made between INCOIS and qualified bidder covering the above technical and commercial terms and conditions on Rs.200/- non judicial stamp paper within 21 days of acceptance of the order.

**7. RTGS Locations :**

S.No	Location	State/UT
1.	Aerial Bay	Andaman and Nicobar
2.	Campbell Bay	Andaman and Nicobar
3.	Chennai	Tamil Nadu
4.	Cochin	Kerala
5.	Ennore	Tamil Nadu
6.	Garden Reach	West Bengal
7.	JNPT-Mumbai	Maharashtra
8.	Kakinada	Andhra Pradesh
9.	Kandla	Gujarat
10.	Karwar	Karnataka
11.	Kavarati	Lakshadweep
12.	Krishnapatnam	Andhra Pradesh
13.	Minicoy	Lakshadweep
14.	Nagapatnam	Tamil Nadu
15.	Nancowry	Andaman and Nicobar
16.	New Mangalore	Karnataka
17.	Okha	Gujarat
18.	Paradip	Odisha
19.	Port Blair	Andaman and Nicobar
20.	Tuticorin	Tamil Nadu
21.	Visakhapatnam	Andhra Pradesh
22.	Adani Hazira	Gujarat
23.	Beyport	Kerala
24.	Car Nicobar	Andaman and Nicobar
25.	Hutbay	Andaman and Nicobar
26.	Jaigarh	Rajasthan
27.	Machilipatnam	Andhra Pradesh
28.	Marmagao	Goa
29.	Rangatbay	Andaman and Nicobar
30.	Veraval	Gujarat
31.	a) Digba (old) b) Gopalpur	a) West Bengal b) Odisha
32.	Puducherry	Puducherry
33.	Kollam	Kerala
34.	Porbandar	Gujarat
35.	Jakhau	Gujarat
36.	Dhamra	Odisha

**8. RTGS Equipment List of each station:**

S.No	Item description/ configuration	QTY( Nos)
1	RADAR water Level sensor with accessories make Vega plus	36 No.
2	Multi channel data logger (internal/external GPRS modem) with accessories (interconnecting cables) including LCD Display.Make: Campbell Scientific, Model:CR1000X	36 No Each.
3	60W and 80W Solar power system with charge controller and mounting kit Make:Tata BP	36 No Each.
4	65 Ah and 100Ah. Battery (SMF/Absorbed Glass Mat (AGM))Make Exide	36 No Each.
5	4 Mtr Tower for mounting the Data logger, Solar panel with charge controller and battery, 1.5mtr steel retractile arm for supporting the Radar sensor and Transmitter. charge controllermake :Sun Saver	36 set Each
6	Internal/External GPS Receiver:Garmin 17xHVS	36 set Each
7	Lightning arrester for safety of equipment	36 set Each.
8	Interconnecting cables and required accessories	36 set Each
9	GPRS modem, cables and SIMS and associated accessories (New SIMS need to be procured)	36 Set Each
11	Other accessories covered under CAMC: pressure sensor, shaft and encoder and related accessories, should carry out maintenance activities without any replacement of items if in case nonfunctional/fails to work during the CAMC period.	36 set Each
12	Earthing for the tide gauge equipments	36 set Each

**9. Eligibility Criteria**

Only those bidders fulfilling the following criteria should respond to the tender.

- The Tenderer must be a Company registered under Indian Company Act 1956 or a registered firm. Registration certificate to be submitted. Proofs for Registration of company, PAN and GST certificates to be submitted.
- The vendor must physically submit 30% of the spares to INCOIS during the technical evaluation period. INCOIS will issue a separate intimation to the bidders requesting the submission of spare details, including serial numbers and model information. The submitted spares will be verified by INCOIS scientists, along with the corresponding instrument serial numbers. Only vendors whose spares are successfully verified will be qualified for the opening of the financial bids. Failure to produce the required spares as specified will result in technical disqualification.
- This is to make sure that bidders have adequate spares to run the project.

SL NO	Critical items in working condition description	Quantity to be brought for certification process
1	Multi channel data logger (internal/external GPRS modem) with accessories (interconnecting cables) including LCD Display.Make: Campbell Scientific, Model:CR1000X and display.	11Numbers Each
2	60W or 80W Solar power system with charge controller and mounting kit Make:Tata BP and Morning star's Sunsaver	11 Numbers each

- The bidder should have an average annual financial turnover of Rs. 62.45 lakhs or more during the



last three years ending March 31, 2025. Net worth of the company should not have been eroded by 30% over the last 3 years. Proof of turnover and Proof of annual profit certificate issued by the chartered accountant to be submitted.

- Tenderer (OEM/SI) should have past experience in similar nature of works of similar volume in last three years ending previous day of last date of submission of the online Bid. Out of which one work of value Rs. 99.92 lakhs or above or two works of value Rs. 74.94 lakhs each or above or three works of value Rs.49.96 lakhs each or above. Client certificates/Work Completion Certificate/ Experience certificate along with the P.O no. as a reference to be enclosed in this regard.
- Similar works means: CAMC for Radar Tide Gauge Stations 36 Nos. (Main Land - 27 & Island - 09) along Indian Coast Line including A&N and Lakshadweep Islands for a period of 02 years.
- The bidder should provide profile of their company including its infrastructure, technical manpower and their expertise.
- Earnest Money Deposit (EMD) : As per Clause 08 of Section 11, A bid securing declaration to be submitted on the bidding firm's letter head duly signed and stamped by the authorized signatory as per Annexure -I
- Escalation matrix with full contact details, for the resolution of reported issues during CAMC period.
- **Start ups:** In order to promote make in India and startups, the prior turnover and prior experience for all startups shall be relaxed subject to their meeting of quality, technical specifications and tender conditions as per tender. The bidder who intends to participate as "start up" company should enclose the certificate towards startup enterprise registration/recognition issued by Department of Industrial Policy and Promotion, Ministry of Commerce and the certificate should be certified by the Chartered Accountant or should be registered with GeM as startup. Applicable certificate should be enclosed.
- Bidder's offer is liable to be rejected if they don't upload any of the certificates/ documents sought in the Bid document, ATC and corrigendum if any.

**NOTE:**

- Offers of bidders which do not fulfill the eligibility criteria or fail to submit documentary proof for all the points under eligibility criteria will not be considered for further evaluation.
- No further communication in this regard will be entertained.
- The bids submitted without EMD Declaration (as per clause 08 under section 11 of General terms and conditions) will be summarily rejected and no further communication in this regard will be entertained.

**10. Contents of the Bid:** The quote should be submitted in two bid format. (i) Technical Bid and (ii) Commercial Bid

- i) **Technical Bid:** Technical bid should contain all the information as listed below without which the offer will not be considered further.
- Technical bid should contain filled-in Table-1 along with legible documentary proof, without which the offer will not be considered further.
- Part/conditional/incomplete quotations will not be accepted.

**NOTE:**

- Part/conditional/incomplete quotations will not be accepted.
- Bidder has to quote for all the components given in the Price bid. Hence, please indicate as Yes or No in the table given below.

**Table 1: Technical Compliance Statement**

S No	Description	Compliance status Yes / No	Page number against the Proof attached.	Remarks/ Deviations, if any
1.	Name of the Bidder			
2.	The bidder is a 1) Registered Indian under Indian Company Act 1956 / 2) Proprietary /3) OEM/(s) /4) System Integrator/5) Others			
3.	Bidder Address and contact details like E Mail , Phone etc.,			
4.	MSE / NSIC certificate details if any  Registration/ License from the Government:			

S No	Description	Compliance status Yes / No	Page number against the Proof attached.	Remarks/ Deviations, if any																
	GST Registration No.  PAN Number																			
5.	Full Bank Details:  (Note: Bank Details provided cannot be changed during Contract, unless special request from the company)																			
6.	Single point of Contact Name : E-mail: Ph No.																			
7.	The bidder must be a Company registered under Indian Company Act 1956 or a registered firm. (Proofs for Registration of company, PAN and GST certificates to be submitted.)																			
8.	<div>The Bidder should have an average financial turnover of Rs. 62.45 lakhs or more during the last three years ending March 31, 2025. Net worth of the company should not have been eroded by 30% over the last 3 years. Proof of turnover and Proof of annual profit certificate issued by the chartered accountant to be submitted.</div> <table><tr><th>Financial year</th><th>Details of Turnover</th><th>Details of Profit</th><th>Details of Net worth</th></tr><tr><td>2024-25</td><td></td><td></td><td></td></tr><tr><td>2023-24</td><td></td><td></td><td></td></tr><tr><td>2022-23</td><td></td><td></td><td></td></tr></table>	Financial year	Details of Turnover	Details of Profit	Details of Net worth	2024-25				2023-24				2022-23						
Financial year	Details of Turnover	Details of Profit	Details of Net worth																	
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2023-24																				
2022-23																				
9.	<div>Tenderer (OEM/SI) should have past experience in similar nature of works of similar volume in last three years ending previous day of last date of submission of the online Bid. Out of which one work of value Rs. 99.92 lakhs or above or two works of value Rs. 74.94 lakhs each or above or three works of value Rs.49.96 lakhs each or above. Client certificates/Work Completion Certificate/ Experience certificate along with the P.O no. as a reference to be enclosed in this regard.</div> <div>Experience details: Details are to be provided on the letter head duly signed and stamped by the authorized signatory along with copies of contract orders.</div> <table><tr><th>Sl.No.</th><th>Contract Order details</th><th>Scope of work</th><th>Period of contract</th><th>Contract Value</th></tr><tr><td></td><td></td><td></td><td></td><td></td></tr></table>	Sl.No.	Contract Order details	Scope of work	Period of contract	Contract Value														
Sl.No.	Contract Order details	Scope of work	Period of contract	Contract Value																
10.	Earnest Money Deposit (EMD) : As per clause 8 of the General Terms and Conditions under section 8.																			
11.	Escalation matrix with full contact details, for the resolution of reported issues during contract period.																			
12.	The Bidder should provide solvency certificate from their bank confirming their assets and liabilities for proving financial credibility																			
13.	<b>Start ups:</b> In order to promote make in India and startups, the prior turnover and prior experience for all startups shall be relaxed subject to their																			

S No	Description	Compliance status Yes / No	Page number against the Proof attached.	Remarks/ Deviations, if any
	meeting of quality, technical specifications and tender conditions as per tender. The bidder who intends to participate as "start up" company should enclose the certificate towards startup enterprise registration/recognition issued by Department of Industrial Policy and Promotion, Ministry of Commerce and the certificate should be certified by the Chartered Accountant or should be registered with GeM as startup. Applicable certificate should be enclosed.			
14.	Signature on all the pages of the tender document, including addendum, if any, issued by INCOIS and The bidder should give a self-declaration certificate for acceptance of all terms & conditions of tender document			
15.	Do you comply with scope of the work mentioned in the tender document			
16.	Do you comply with Annual Maintenance & Repair operations mentioned in the tender document			
17.	Do you comply with Service clause mentioned in the tender document			
18.	Do you comply with Service quality and service level Features mentioned in the tender document			
19.	Do you comply with Penalty Clause mentioned in the tender document			
20.	Do you comply with formal agreement mentioned in the tender document			
21.	Do you comply with Breakdown maintenance mentioned in the tender document			
22.	Do you comply with Other Important conditions mentioned in the tender document			

ii) **Commercial Bid:**

**Table 2: Compliance Statement (Un-Priced bid format)**

**NOTE:**

- Bidder has to quote for all the components given in the Price bid. Hence, please indicate as Yes or No in the table given below.
- Bidder should upload the price breakup (In the commercial bid cover). In the following format on bidder letter head duly signed and stamped by the authorized signatory.
- Part/conditional/incomplete quotations will not be accepted.
- Price bids submitted in any other formats will be summarily rejected.

S No.	Item Description	Quantity	Units	Please confirm whether prices are Quoted in commercial bid or not. (Yes/ No) <u>Please do not mention prices here.</u>
1	CAMC of 27 No. of tide gauge stations mainland-2 years	02	Years	
2.	CAMC of 09 No. of tide gauge stations Island 2 years	02	years	

**11. General terms and Conditions:-**

Point No.	Details
1.	Quotation: Quotation has to submit online in the Government E Marketplace at <a href="http://gem.gov.in">http://gem.gov.in</a> .

2.	A two-bid system will be followed in selecting the vendor
3.	INCOIS expects the bids submitted by Bidder should meet the requirements, provisions, specifications, etc. as stipulated in the tender Document without any deviations and exceptions.
4.	Validity Period: Bids/Offer shall have the validity period of 90 days from the tender closing date.
5.	Contract period: For a period of 02 years, W.e.f date of issue of purchase order
6.	<b>* Acceptance of the order by successful bidder upon AOC:</b> Within 10days from the date of issue of the PO/Order. If the acceptance communication is not received within 10days, then PO would be deemed as accepted and binding to the successful bidder.
7.	<p><b>Payment terms:</b> The Payment will be released on half yearly basis (upon completion of 06 months services on prorata basis) against submission of the original Ink signed invoice along with below following documents.</p> <ol style="list-style-type: none"> <li>Preventive maintenance service report duly signed by Port authorities/in charge.</li> <li>Offline data from Data logger of the station during the period.</li> <li>Tax payment copies as applicable.</li> <li>Proof of back-to-back support from OEM's (where-ever applicable.)</li> <li>Tide gauge benchmark certification</li> </ol> <p><b>Net payment will be released after statutory deductions. No advance payment will be allowed and no other payment terms will be considered.</b></p>
8.	<p><b>Earnest Money Deposit (EMD):</b> Rs.2,50,000 /- (Rupees two lakh fifty thousand only) has to be submitted by way of Demand Draft/RTGS from any Nationalized Bank in favor of "Director, INCOIS payable at Hyderabad". The Scanned copy of the Demand Draft/RTGS/ Bank Guarantee/FDR /Insurance Surety Bond is to be uploaded to the GeM Portal while submitting the offer. Bank Guarantees/Counter Guarantees should be obtained from any of the Nationalized/schedule bank of India with a validity of 6 months from the closing of the bid due date and should be sent by the issuing banker directly to the office of INCOIS, Hyderabad.</p> <p><b>The original DDs/ Financial Instruments if any should reach to INCOIS on or before 14:00 Hrs of 05.01.2026. i.e., before closing of the bid submission date. Offers received without EMD &amp; bid securing declaration as per Annexure-1 will be summarily rejected. (RTGS details: Name of the Bank: SBI, HAL campus Branch; Account Name: Director, INCOIS; A/c No. 10442322840; IFSC Code: SBIN0001676)</b></p> <p>Indian Vendors registered with Ministry of Micro Small Enterprises (MSE) /National Small Scale Industries Corporation (NSIC) is exempted from payment of EMD only <u>if the Indian vendor is manufacturing and supplying the tendered products for this NIT</u>. A copy of valid registration certificate should be submitted along with bid securing declaration to be submitted on the bidding firm's letter head duly signed and stamped by the authorized signatory as per Annexure -1</p>
9.	<b>Performance Guarantee:</b> Successful bidder has to submit 5% of the CAMC order value within 15days of acceptance of order towards Performance Guarantee by means of Demand Draft/NEFT/RTGS drawn in favor of Director, INCOIS payable at Hyderabad or Bank Guarantee from any Nationalized/scheduled Bank valid for up to 02 year 03 months. This deposit will be free of interest and is refundable after the satisfactory execution of the contract and complete fulfillment of contractual obligations.
10.	<p>Performance Guarantee is liable to forfeiture in the event of:</p> <ol style="list-style-type: none"> <li>Non execution of order during validity period of the contract</li> <li>If the service of the successful bidder is found to be unsatisfactory and fails to adhere to our tender terms and conditions.</li> <li>Any unilateral revision/decision made by the successful bidder during the validity period of the contract.</li> </ol>
11.	Successful bidder has to submit the Service Legal Agreement in prescribed format on Indian non-judicial stamp paper worth Rs. 200/- duly signed by authorized signatory within 21 days of the acceptance of the order
12.	If any loss or damage is caused to INCOIS property by workmen deployed by the successful bidder, the cost of the same will be recovered from the agency/contractor.
13.	The Contractor shall ensure safety and security of all workforce employed for this work and equipments provided by him under the Contractor until all the works entrusted are completed in all respects and taken over by INCOIS. In the event of damages except under force majeure clause i.e., fire, wind, rain, floods or through any hazards, pilferage, other natural calamities etc., the Contractor shall make good the damaged works and restore the same to the original condition at his own cost
14.	Bidder's from a country which shares a land border with India will be eligible to participate in this

	tender only, if the bidder is registered with Department for Promotion of Industry and Internal Trade (DPIIT) under Order (Public procurement No. 1) issued by Ministry of Finance, Department of Expenditure in line with OM No. F.No.6/18/2019-PPD dt 23rd July, 2020 and F.18/37/2020-PPD, dt. 08.02.2021 inserting Rule 144 (xi) in GFR 2017.
15.	GST: The bidder should specifically/particularly state GST if any applicable as extra and the rate at which the same is chargeable, failing which, the prices quoted, will be deemed to be inclusive of such levies. If a particular bidder is not registered under the GST Act, the prices quoted by him will be treated as net and inclusive of all taxes and statutory levies and that any future claims made by him for reimbursement of those levies on account of retrospective registration under the GST Act will under no circumstances be entertained by the INCOIS and that liability for payment of these levies will be wholly and exclusively that of the bidder quoting against our tender.
16.	Please note that any falsification/suppression of information could lead to the disqualification.
17.	Bidders should fill and submit the technical compliance sheet along with supporting documents along with Techno-Commercial bid. Offers received without the compliance sheet will be summarily rejected.
18.	Tenders not in complete shape or not conforming to technical specifications or not conforming to terms and conditions are liable for rejection.
19.	All above relevant documents must be enclosed with technical bids failing which bids may be ignored and will not be considered for technical evaluation.
20.	Proof for fulfillment of eligibility criteria mentioned above should be submitted along with the tender. If the tender is submitted without valid documents, INCOIS shall not consider the bid offered as responsive. Tenders received without proof of eligibility criteria will be rejected
21.	Any deviations technically or commercially should be clearly indicated in the Technical bid offer only.
22.	Before submitting the bid tenderers are advised to inspect the site of works and its environments and be well acquainted with actual working conditions, approach to site of work, surroundings of the Site of work and other prevailing conditions, position of materials and labor. The Tender(s) shall be well acquainted with the General and Special conditions of Contract and specifications and all other documents which form part of the Agreement. Any misunderstandings of the conditions/rules/ regulations/specifications shall not entitle the Tenderer(s) contractor(s) for any sort of compensation
23.	<b>Force Majeure Clause:</b> If the execution of the contract / supply order is delayed beyond the period stipulated in the contract as a result on out-break of hostilities, declaration of an embargo's or blockage or fire flood, acts of nature or any other contingency , pandemic declared by WHO/Govt. authorities causing stoppage of work beyond the supplier's /INCOIS control, Director, INCOIS may allow such additional time by extending the delivery period as he considers to be justified by the circumstances of the case and his decision shall be final, conclusive and binding. If and when additional time is granted by the INCOIS, the contract/supply shall be read and understood as if it had contained from its inception the delivery date as extended.
24.	If any tenderer withdraws his tender after price bid is opened, within the validity period or makes any modifications in the terms and conditions of tender, which are not acceptable to the INCOIS, then INCOIS shall without prejudice to any other right or remedy available to it, be at liberty to initiate appropriate action w.r.t bid for forfeit of EMD & bid securing declaration in case of MSEs.
25.	The bidder shall sign and upload the Bids with the exact name and address of the firm, which is bidding for the tendered requirement.
26.	The Bids shall be uploaded only after signed by a duly authorized officer of the firm which is bidding for the tendered requirement, and in the case of a Corporation, seal, or otherwise appropriately executed under seal.
27.	The acceptance of tender will solely rest with Director, INCOIS who does not bind himself to accept the lowest or any other tender. No reasons will be furnished for acceptance or rejection of any tender.
28.	<b>Termination Claus:</b> Director, INCOIS reserves the right to terminate the contract either whole or part of the contract with one month notice.
29.	Canvassing in connection with tender is strictly prohibited and any canvassing will render the bid of such tenderer ineligible.
30.	INCOIS reserves the right to alter the scope/or reduce quantum of work, before/after issue of

	work order and tenderer shall not have any claim whatsoever on this account.
31.	In case of any un resolved dispute or differences arising at any time between this Institute and the firm holding the contract, these shall be resolved in terms of the Arbitration and Conciliation Act 1996 and held at Hyderabad, Telangana, India only. Further, this contract is subject to laws of India alone

## 12. Technical Clarifications and Bid extension Request Date: -

If firms require clarifications and Bid Extension Request Date on certain points in this document may be submitted (via e-mail) on or before 09:00 Hrs of December 26, 2025. Note: Firms may submit a consolidated query only once. E-mail: [manyam@incois.gov.in](mailto:manyam@incois.gov.in), E-mail subject should be mentioned as "Queries on" CAMC for Radar Tide Guage Stations 36 Nos. (Main Land - 27 & Island - 09) along Indian Coast Line including A&N and Lakshadweep Islands for a period of 02 years.

1) Administrative Officer (Purchase)  
Indian National Centre for Ocean Information  
Services (INCOIS) Ministry of Earth Sciences, Govt.  
of India, "Ocean Valley", Pragathi Nagar (BO),  
Nizampet (SO), Hyderabad - 500 090, T.S., India  
Phone No.:040-2388 6022  
e-mail: [manyam@incois.gov.in](mailto:manyam@incois.gov.in)

**Declaration:** I, \_\_\_\_\_ son/daughter of \_\_\_\_\_ aged \_\_\_\_\_ years and residing at \_\_\_\_\_ State and sole proprietor /managing partner /director of \_\_\_\_\_, after having read and understood the tender document No..... dated..... floated by the Institute, hereby undertake that I agree to and shall abide by the terms and conditions prescribed in the said tender document for 'CAMC for Radar Tide Guage Stations 36 Nos. (Main Land - 27 & Island - 09) along Indian Coast Line including A&N and Lakshadweep Islands for a period of 02 years.

Signature of the Tenderer/ Authorized Signatory & date

Name

OFFICE SEAL,

Address

**Note:** The bidder/ tenderer has to sign & stamp on all pages of tender document and upload the same

### **BID-SECURING DECLARATION FORM**

**Bid No. INCOIS: PUR: 58/2025 date 15.12.2025 "CAMC for Radar Tide Guage Stations 36 Nos. (Main Land - 27 & Island - 09) along Indian Coast Line including A&N and Lakshadweep Islands for a period of 02 years.**

**To**

**The Director**

**Indian National Centre for Ocean Information Services (INCOIS),**

**Ministry of Earth Sciences, Govt. of India,**

**"Ocean Valley", Pragathi Nagar (BO),**

**Nizampet (SO), Hyderabad - 500 090,**

I/We the undersigned, declare that: I/We understand that, according to your conditions, bids must be supported by a Bid Securing Declaration.

I/We accept that I/We may be disqualified from bidding for any tender/contract with INCOIS for a period of one year from the date of notification if I am /We are in a breach of any obligation under the bid conditions, i.e., if I/We withdraw, modify, amend, impair or derogate from the tender, my/our Bid during the period of bid validity specified in the form of Bid; or having been notified of the acceptance of our Bid by the purchaser during the period of bid validity (i) fail or refuse to execute the contract, if required, or (ii) fail or refuse to furnish the Performance Security, in accordance with the Instructions to Bidders.

I/We understand this Bid Securing Declaration shall cease to be valid if I am/we are not the successful Bidder, upon the earlier of (i) the receipt of your notification of the name of the successful Bidder; or (ii) thirty days after the expiration of the validity of my/our Bid.

Dated on \_\_\_\_\_ day of \_\_\_\_\_

**Signature of the Tenderer/Authorized Signatory & date**

**Name of the authorized signatory:**

**OFFICE SEAL,**

**Designation:**

**Name of the Bidder:**

**Address:**

(Note: In case of a Joint Venture, the Bid Securing Declaration must be in the name of all partners to the Joint Venture that submits the bid)